



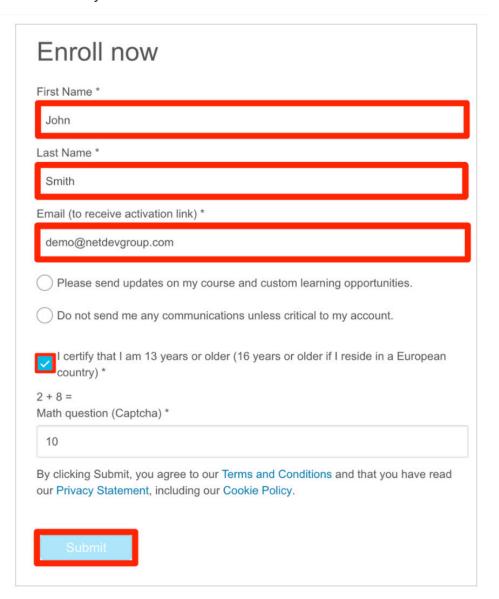
QUICK START GUIDE

Welcome! This Quick Start Guide provides information on how to access NDG Linux courses in Cisco Networking Academy® to get you set up and learning quickly.

ENROLLING

Step 1: Creating An Account

- 1. Click on the enroll option in NetAcad if you are a self-paced learner. For instructor-led learners, go to the enrollment URL provided to you by your instructor.
- 2. Enter the information to create your NDG account.





- 3. After agreeing to the NDG Terms of Use and Privacy Policy, click **Submit** to continue.
- By checking this box, I agree to the above NDG Terms of Use and Privacy Policy. I consent to provide NDG the following personal information:
 - ✓ My full name to identify my use of NDG services
 - ✓ My email address to communicate with me for support and updates about my course access

I also represent that:

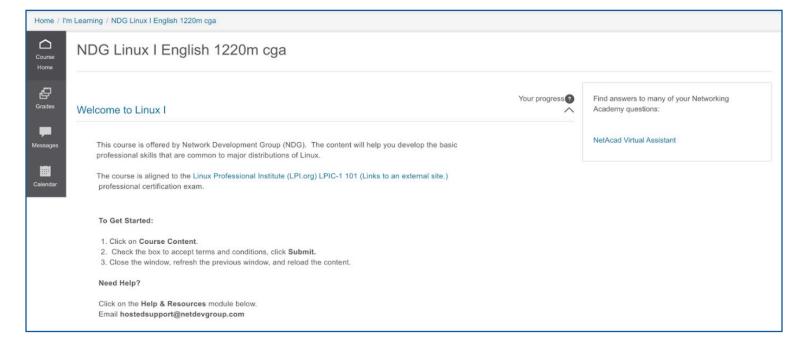
- ✓ I have read and agree to NDG's use of cookies as described in the Cookie Policy
- ✓ I represent that I am at least 13 years old
- I would like NDG to send me additional information about surveys, new course content, new labs or additional information. This is optional and I may unsubscribe at any time.

Submit

ACCESSING YOUR COURSE

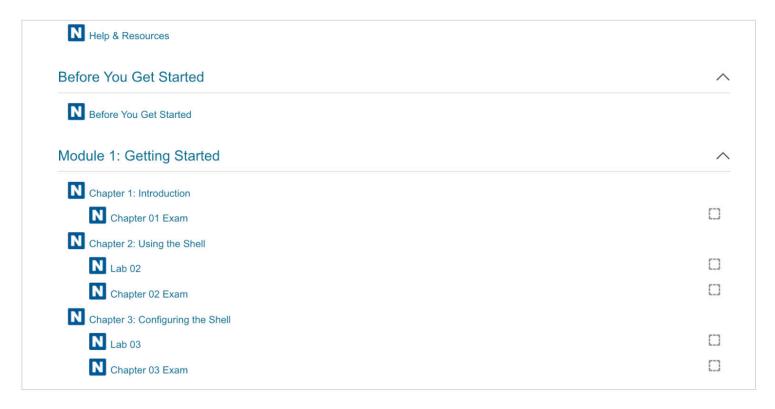
Step 2: Accessing Your Course

1. After re-launching the content, you will see your **Course Dashboard**. This is your homepage and it can be used to access course modules, grades, messages and your calendar.





2. By scrolling down on the page, you will see the course modules, which contain all the course content. Each module consists of chapters, labs (not available for all chapters), and exams.



3. Begin the course by selecting a **Chapter**, **Lab**, or **Exam**.



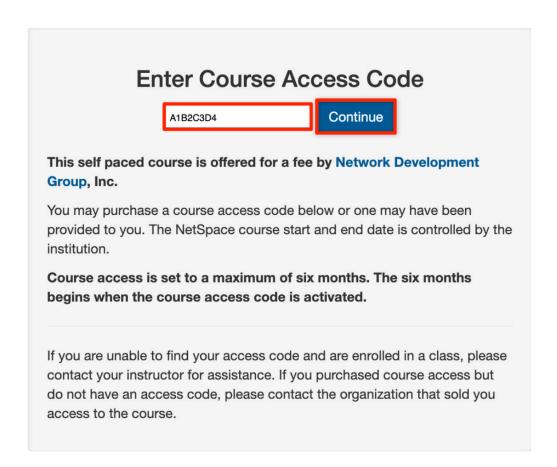
4. Once you are enrolled in a course, you may access it anytime by logging into your NetAcad account.



CLAIMING YOUR ACCESS CODE

Step 3: Entering your Course Access Code

1. The Linux I and Linux II courses require access codes. When you click on a module for the first time, you will be prompted to enter an access code. Enter the access code that was provided to you upon purchase. Note that access codes are one-time use, not case sensitive, 8 characters long, and consist of letters and numbers.



2. After you have entered your access code, you will be directed to close the page and re-launch the content.



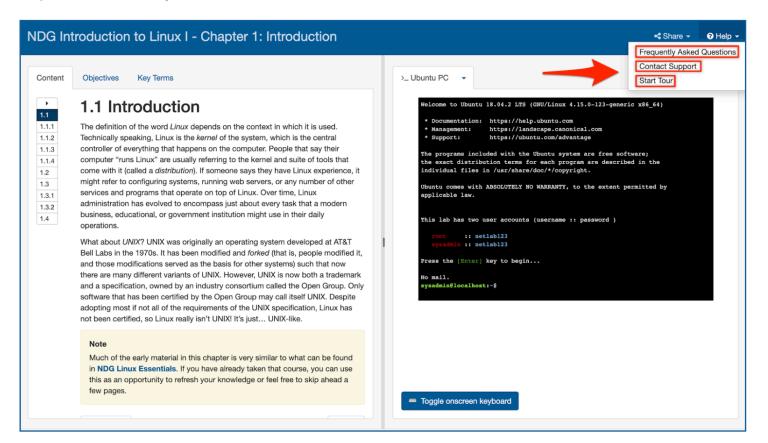
GETTING HELP

Step 4: How to Get Help

1. Select the **Help** option on the top right within a chapter or lab.



2. After clicking the drop-down menu, you can access frequently asked questions, contact support or begin a tour of the layout.



3. Select **Frequently Asked Questions** and browse through the questions and responses.





FAQs

~

General

I am experiencing an error of some kind in the course, how can I report it?

You may report any issues by clicking on the **Help** button located on the upper-right corner of your screen, and then clicking **Submit Feedback**. You will have the option to choose **Bug Report**. Please include a detailed description to go along with the report. You can also contact the NDG Support team directly at *hostedsupport@netdevgroup.com*.

How can I submit suggestions or feedback?

There is a **Submit Feedback** (upper-right corner, under **Help**) option, displayed when a chapter module or lab is open that may be used to send feedback. You may also submit feedback by clicking the **Feedback** link under the **Help & Resources** tab.

Are the chapter modules and lab content available to download for offline use?

NDG Linux courses are only available online through a LMS such as the Cisco Networking Academy. There are no books or other offline materials available.

What are the minimum requirements for viewing the content of this course?

NDG recommends using a desktop operating system (Windows, Mac, or Linux) with a physical keyboard. Smartphones and tablet devices are not supported, but may work with the course materials in some cases. The following web browsers are supported:

- · Google Chrome 56+
- · Safari 10+
- Mozilla Firefox 53+

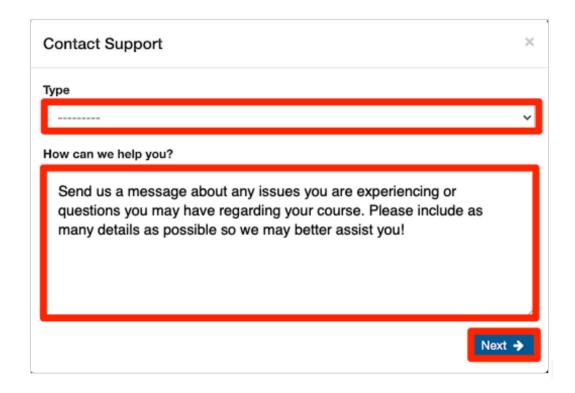
4. To navigate the course, click **Start Tour** for a short introduction of the course layout.





5. If you experience any difficulties while progressing through a course, you can click **Contact Support** for additional troubleshooting and support.







THANK YOU FOR USING OUR NDG LINUX COURSES!